KERR'S HIRE

Cnr Dunn & Edols Sts P.O. Box 215 North Geelong 3215 **Ph:** 03 52786011 **Fax:** 03 52788398 **Web:** www.kerrshire.com.au ABN: 67808359390 ACN: 006405170

Click & Collect Service

Kerr's Hire is open during the current lockdown, for all trade and DIY operating a full Click and Collect Service.

How will this happen?

For account holders:

- Bookings are essential, please call your local branch.
- We require all contact information of the person picking up or been delivered to.
- Where possible we will send you a contract that you can sign electronically.
- If you are picking up at one of our branches:
 - Wear a mask and we ask that you remain in your vehicle.
 - We will come and serve you promptly.
 - Follow the instructions of our staff.
 - \circ $\;$ Let us load the equipment for you.
 - We will show you how to use it from a social distance.
- If we are delivering to site:
 - o <u>Wear a mask</u>
 - We ask that you maintain a social distance.
 - Let us unload the equipment for you.
 - We will show you how to use it from a social distance.

For cash and non-account holders & new customers:

- Bookings are essential, please call your local branch.
- We require all contact information of the person picking up or been delivered to.
 - If you have not hired before we will ask you to present your driver's license and we will take a copy of it.
- Where possible we will send you a contract that you can sign electronically.
- Payment will be made over the phone where possible and at your car door.
 - Will only be excepting EFTpos & no cash
- If you are picking up at one of our branches:
 - Wear a mask and we ask that you remain in your vehicle.
 - \circ $\;$ We will come and serve you promptly.
 - \circ Follow the instructions of our staff.
 - \circ $\;$ Let us load the equipment for you.
 - \circ $\;$ We will show you how to use it from a social distance.
- If we are delivering to site:
 - o Wear a mask.
 - We ask that you maintain a social distance.
 - Let us unload the equipment for you.
 - \circ $\;$ We will show you how to use it from a social distance.